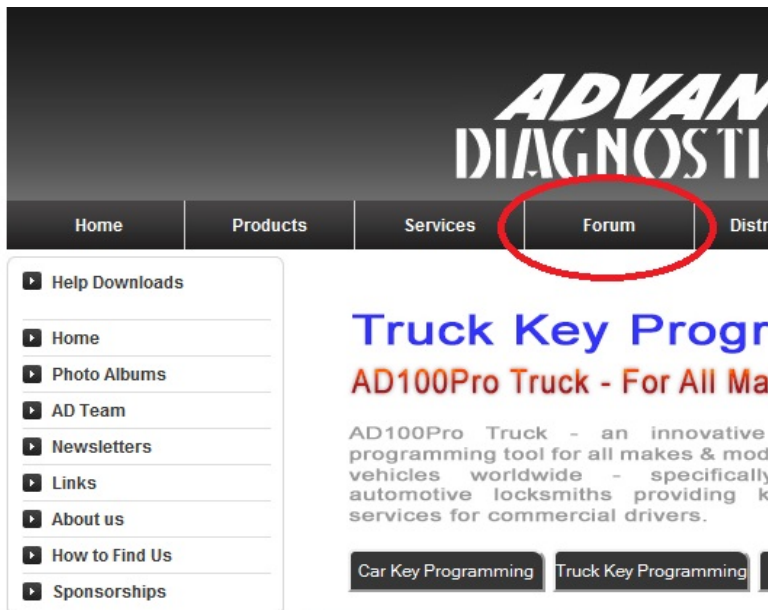


## FORGOT PASSWORD HELP TUTORIAL



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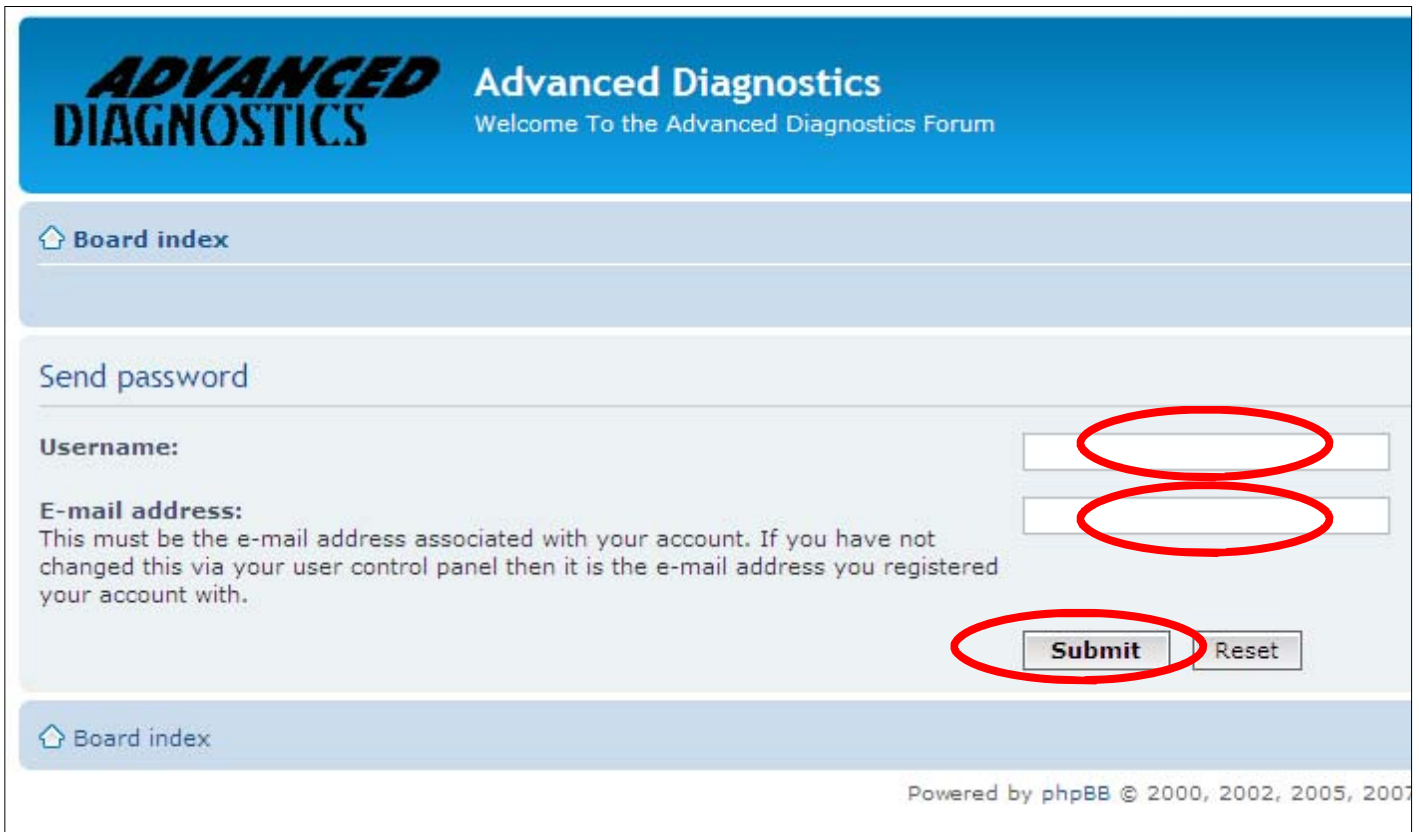
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1. Click on the FORUM menu and you will be re-directed to the AD Forum.
2. Click on the "Forgotten Password".
3. Insert your USERNAME.
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**NOTE : IF YOUR EMAIL ADDRESS HAS CHANGED OR NOT CORRECT YOU WILL NEED TO CONTACT ADVANCED DIAGNOSTICS :-**



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**Username:**

**E-mail address:**  
This must be the e-mail address associated with your account. If you have not changed this via your user control panel then it is the e-mail address you registered your account with.

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Send password

**Username:**

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This must be the e-mail address associated with your account. If you have not changed this via your user control panel then it is the e-mail address you registered your account with.

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- An EMAIL will be sent to your registered email address as shown.**
- Please follow instructions in the email to reset your PASSWORD**

```
From: forum@advanced-diagnostics.co.uk
Sent: 08 September 2008 11:09
To: Greg
Subject: New password activation

Hello Greg

You are receiving this notification because you have (or someone pretending to be you has) requested a new password be sent for your account on "Advanced Diagnostics". If you did not request this notification then please ignore it, if you keep receiving it please contact the board administrator.

To use the new password you need to activate it. To do this click the link provided below.

http://forum.advanced-diagnostics.co.uk/ucp.php?mode=activate&u=2&k=2FCF7C951F

If successful you will be able to login using the following password:

Password: 2BTMZE46

You can of course change this password yourself via the profile page. If you have any difficulties please contact the board administrator.

--
Thanks,
Advanced Diagnostics Forum Administrator,
```